

United States Postal Service®

INDUSTRYALERT

November 17, 2021

Informed Delivery® System Impact

Today, November 17, 2021, the United States Postal Service will perform maintenance on its Informed Delivery system.

From 9 PM EST to 10 PM EST, the Mailer Campaign Portal (MCP) and Consumer Portal will not be available.

Informed Delivery jobs submitted through *PostalOne!*® during this window will be processed after the maintenance.

Post-campaign data will not be transmitted to the Informed Visibility® Mail Tracking and Reporting (IV-MTR®) application during this window and will also resume after the maintenance.

Please direct any campaign-related inquiries or concerns to our Informed Delivery Campaign Helpdesk via email (USPSInformedDeliveryCampaigns@USPS.gov) or telephone (1-877-329-7206).

*Please visit us on the USPS [Industry Outreach/USPS Corporate Affairs](#) website.
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